State Workforce Information and Regional Economies: "Next Steps"

June 20, 2007

Minnesota

1. Identify key leanings from the conference that relate to your state's workforce information and regional economies:

- Minnesota's Department of Employment & Economic Development (DEED) websites and regional websites need to be more consumer focused.
- DEED needs to create an INTRANET site for internal/staff consumers.
- DEED needs to develop "mature worker" strategies.

2. List new approaches, tools, and enhancements to the current state workforce information system that will better serve regional economies:

- Right now regional profiles are not used much. They are hard to find, boring, not user friendly. Add leading questions to website profiles asking for value to customer/user.
- Customize information on website.
- Have high-level decision makers adding input to website data bases.
- How to make better use of current information provided? What tools can be used? Make more relevant. Disseminate information better.

3. Identify ways that key constituency groups can work better together to advance the use of workforce information to support regional economies within your state:

- Create/do a "traveling road show" to various constituents to disseminate/share workforce information. For example: to schools, private industries, front-line staff, county staff, and counselors.
- Implement sector strategies.

- Post "hottest" jobs and keep this list current.
- Create a "scholarship" coordinator for training funds.

4. List steps to advance this session's recommendation within your state:

- Train all staff, and provide follow-up, on use of website data.

5. Identify ways to enhance cross-state and/or multi-state workforce information collaboration, where advantageous to do so:

- Do a job vacancy survey (with Wisconsin?) to create a hot job list of current and future hot jobs.

General Thoughts

- Identify who your customers are. Identify your customers' needs. Share information. Create value.
- "Project Management": Think (create) a fast-paced, flowing, time-limited, organic, inter-disciplinary in nature, crossing boundaries, partnering, wholistic, linking, mindset.
- Create a Learning Organization.